



## COMPANY PROFILE



## About us

We offer complete self service solutions, by

- Designing & manufacturing quality self service kiosks
- Developing sophisticated software applications
- Delivering consulting services and transferring technical and business know-how from the idea inception to full deployment & support

35+ years of business experience and technical expertise

HQ in Athens, Production Facilities in Salonica, Greece

We are aggressively targeting international markets through strategic alliances with local and regional partners







## What we do

We act as a **one-stop shop** by:



Designing and developing self service application and monitoring **Software**, as well as Engineering, building and assembling best in class **Hardware** for our smart self service solutions



Addressing the needs and the particular requirements for a number of distinct industries using our portfolio of **ready-to-run**, quality self service kiosk solutions.



Working closely with our partners and customers to deliver **end-to-end, integrated and optimized solutions** covering their present and future needs



# Our Self Service Solutions



## Self service payments

Suitable for Retail Banks, Governmental Institutions, Post Offices, Public Utility Companies, Retail Shops & Telcos.



## Self service document handling

Suitable for Government to Citizen, Business to Consumer, Business (HR) to Employee and more services



## Self service redemption

Self Service Solutions for Credit Purchase, Redemption & Cash Management in VLT Gaming Halls



## Self service refueling

Self Service Payment Solutions exclusively designed for fast & secure Refueling at Petrol Stations



## Self service ticketing

Self Service Ticketing Solutions for Transportation, Entertainment, Sports & other Venues



## Custom projects

Consultation – Design – Prototype  
Pilot Phase – Roll-Out – Support

# OUR SELF SERVICE KIOSK GALLERY



**APS for Payments**



**ADSS for Document Handling**



**URM for Gaming**



**OPTs for Self Service Refueling**



**OTT for Ticket Purchase & Delivery**



**Custom projects**



# How we do it



## By designing & manufacturing

advanced, hi-tech kiosks, embedding the latest technologies and state of the art peripherals



## By offering

- tailored business applications for Self Service transactions or application development tools through our SmartNET Framework
- a powerful Remote Monitoring & Management Platform named Total Care



## By integrating

our solutions with customers' existing infrastructure, business environment and 3<sup>rd</sup> party applications



## By tailoring and customizing

kiosks and software to customers' specific needs when our standard offering does not meet them



# What we deliver

## Tailored Business Self Service Solutions

Standard kiosks combined with  
lightly adjusted battle-tested  
ready to run software  
applications

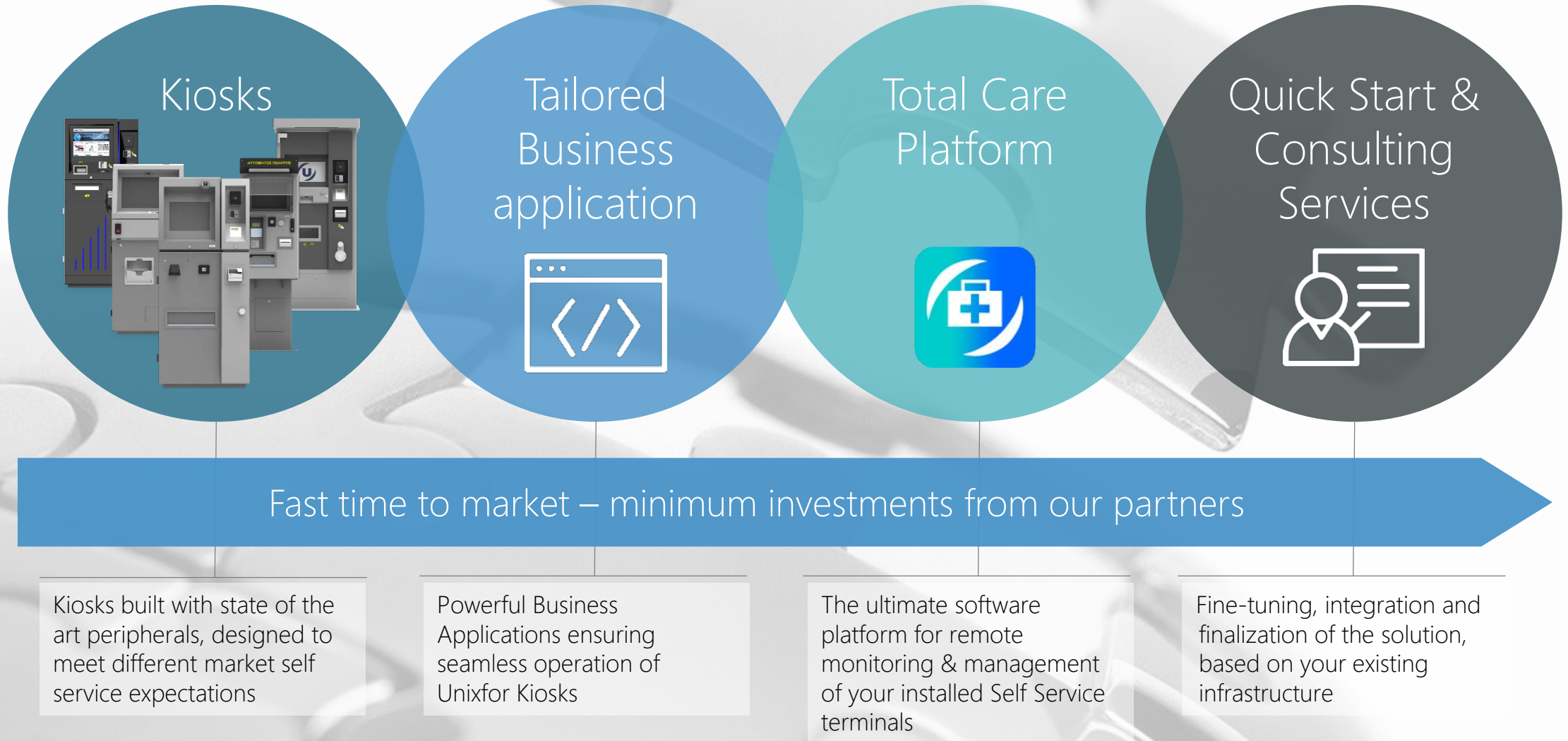
## Integrator Self Service Solutions

Combine standard kiosks with  
SmartNET Framework, plus  
consulting services to build  
your own self service  
application

## Design & implement Custom projects

- Extend or alter standard kiosks.
- Design & build a kiosk from scratch.
- Extend an existing or build a new software application

# Tailored Business Self Service Solutions





# Ready to run Self Service Transactions

## Payments

### Bill Payments

- Utility bills, Telco bills, Insurance Fees, Subscriptions, Memberships, Cable TV, Charities, Contributions , Donations
- Payment of liabilities to the state (VAT, Road Tax, Social Security contributions etc.)

### Government Payments

- Collect payments by citizens (Ex: VAT, Road Tax, Social Security contributions, Special fees, etc.)

### Payments in financial sector

- Credit card balance settlement
- Prepaid Card recharge
- Loan installments payments
- Bank account Deposit

### Air Time Renewal

- On Line renewal or using predefined stock of codes

## Document Handling

- Document scanning & certified deposit
- Document generation and delivery
- Passbook update

## Gaming Purchase & Redemption

- Buy player credit on online accounts or TiTo
- Redeem player credit/ticket for cash or other
- Break Bills
- Hand Pay Jackpots
- Issue redeem Coupons, Gifts

## Petrol Refueling

- Self Service refueling
- Forecourt Attendant assistance

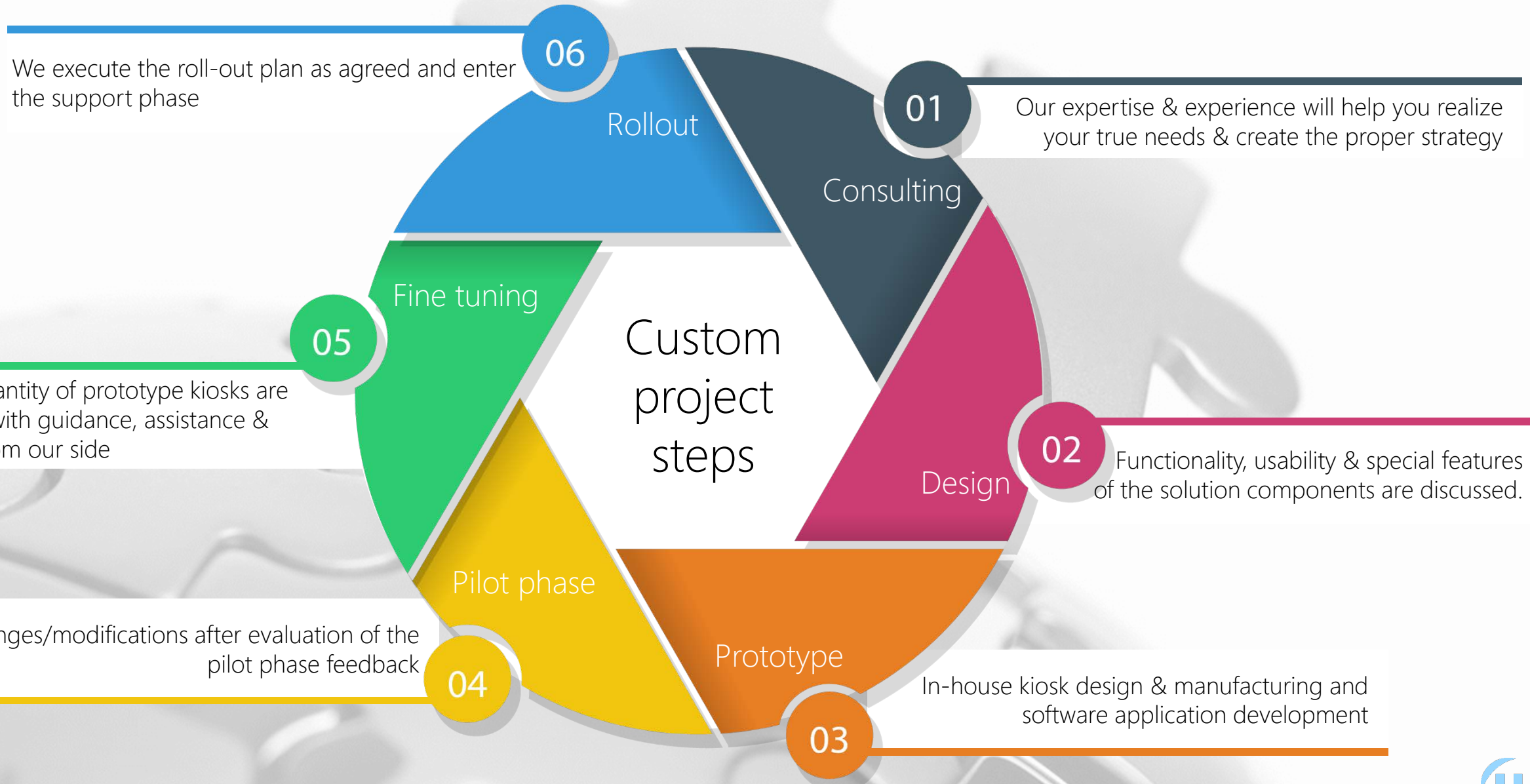
## Ticketing

- Ticket Reservation
- Ticket Payment
- Ticket/Card Delivery

# Integrator Self Service Solutions



# Design and Implement Custom projects





# Installation references



*More than 1500 active self service points*



# Why partner with us

## We bring

- Deep subject matter expertise
- Battle-tested, tailored business solutions, for multiple industries
- Integrator Solutions with extensive consulting support
- Flexibility to accommodate unique market requirements
- Capability to accommodate small quantity orders at a cost effective pricing
- Option to customize kiosks and software to unique project specs
- Methodologies and best practices to the partnership

## We offer

- Partner Sales Enablement & Support (joint calls – customer demos)
- Technical Support know-how
- Product Warranties
- Second level support for Hardware & Software
- Maintenance Parts



ISO 9001:2008  
#13-Q-0411007-TIC



ISO 14001:2004  
#13-E-0411007-TIC



ISO 27001:2013  
CERTIFIED M.S. 24/AFI



## Strategic Partners





# *Thank you!*

*Any questions?*

*Contact us!* 