# INTRODUCING OUR SOLUTIONS FOR

SELF-SERVICE PRINTING & DELIVERY OF HARDCOPY DOCUMENTS



Did you know there is a way to issue hard copy documents for your applicants, effortlessly? Meet our self-service document instant delivery solution!



#### WHAT IS SELF SERVICE HARD COPY DOCUMENT DELIVERY?



A new channel for your users (like citizens, applicants, customers, beneficiaries) to print & collect any kind of hard copy document, official or not, by themselves, in a secure, fast and convenient way!



**Declarations | Certificates | Forms | Applications | Contracts | Official papers** 

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# HOW CAN IT BE USED?



Just print & collect a document you have already applied for earlier, with a simple verification (like a PIN)





With an option to add a payment, both card or cash!



# WHO CAN BENEFIT?

Both end-users & organizations! This new **self service channel** 



Allows end-users to be served over a wide, geographically distributed, low cost network



Serves transactions any day & time (24x7)



D Minimizes service time



6 Improves organization's productivity and image



Kills waiting queues

8-8 Shifts the personnel productivity to other more demanding 8 tasks



# COMPONENTS OF THE SOLUTION



A unique & powerful self service document generation solution

# SOLUTION HIGHLIGHTS



#### **Request & Delivery documents app**

A powerful Business Software Application that ensures seamless operation between the user, the ADSS PAS kiosk and the back-office. It interacts with the end-user through a smart interface allowing his identification and document delivery. It supports all the necessary administrative operations (daily reports, consumables replenishment). It can also enable payments (card and cash).

#### **ADSS PAS**

Innovative kiosk design, built with state of the art peripherals, equipped with Unixfor's Sense & Control unit and optionally our custom designed industrial stamping mechanism. ADSS PAS kiosks are a reliable, highly effective while low-maintenance document handling solution, combining official document/certificate generation to payments, and document deposit.

#### **Total Care**

The ultimate software platform for remote monitoring & management of your installed self-service kiosk.

#### **Customization & integration services**

We'll make sure to fine-tune, integrate and finalize the solution, based on your existing infrastructure (like your back-office or a DMS)



### TAILORED BUSINESS APPLICATION FUNCTIONALITY AS FEATURES

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Multiple user identification methods (camera, fingerprint scanning, ID card, RFID/NFC, barcode, document scanning)



Optimum interactive service flows, automatically adapting to the backoffice of the organization



Can scan or even deposit additional requested documents



Ability to collect payments and return change (EMV cards, banknotes, coins) and issue receipt, as a part of document issue or as a separate transaction



Ability to physically stamp the document(s) before delivery

Tools for the administrative personnel (kiosk health, reports, check cash balance)

Diagnostic tools for the technical team

Functionality for the personnel

Functionality

for the user

Tailored<br/>software<br/>applicationOutdoor<br/>Payment<br/>TerminalsRemote<br/>monitoring<br/>&<br/>management<br/>platformServices



# APPLICATIONS FUNCTIONALITY AS AN INDICATIVE TRANSACTION FLOW



# REQUIRED CONNECTIVITY



# AVAILABLE KIOSK CONFIGURATIONS





## ADSS PAS SL

- →19" touch monitor
- →PC
- → A4 laser printer with locking paper trays, paper transport mechanism (from printer to document exit) with retract feature & collection box
- → Sense & Control unit (to monitor & manage sensors, switches etc.)
- $\rightarrow$  Custom designed industrial stamping mechanism
- → Speakers
- → Locking mechanism

#### Additional packs

- → ID Pack: Includes contact/contactless card reading, barcode scanning, fingerprint reading
- → Forms Pack: Includes A4 document scanner, metal keyboard, signature pad
- → Remote help Pack: Includes web camera and handset





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- printer to document exit) with retract feature & collection box
- → Sense & Control unit (to monitor & manage sensors, switches etc.)
- ightarrowCustom designed industrial stamping mechanism
- →Coin acceptor on the CL series

ADSS PAS PL or CL

- → Speakers
- →Locking mechanism

 $\rightarrow$  19" touch monitor

#### Additional packs

- → Payment pack: Includes single banknote acceptor (1 note escrow)-locking cashbox, 600 banknotes capacity stacker, UPS 1500VA
- →ID Pack: Includes contact/contactless card reading, barcode scanning, fingerprint reading
- $\rightarrow$  Forms Pack: Includes A4 document scanner, metal keyboard, signature pad
- → Remote help Pack: Includes web camera and handset

#### Unattended EMV payments

We have implemented unattended EMV payments, accepting VISA, MasterCard, Diners and AMEX cards, with multiple EMV certified sets, working smoothly 24/7. As each country must use local EMV certified equipment & payment application, our kiosks have the infrastructure to support the EMV set of your choice **Werifone Worldline** 

Upgraded with payment functionality

#### UNIXFOR SENSE & CONTROL

Sense & Control is an intelligent management unit, designed by UNIXFOR monitoring all sensors and driving all mechanisms, including:

- $\rightarrow$  Document detectors to trail the trail of the documents
- $\rightarrow$  Stopper Mechanism, to stop and support sheets at the document exit
- $\rightarrow$  Industrial stamping mechanism, to stamp documents before delivery
- → Retracting Mechanism: Electromechanical subsystem that retracts documents when forgotten at the Exit slot and stores them
- → Door switches
- $\rightarrow$  Sound volume
- → Temperature





Remotely monitor, control and manage any size of kiosk network



Maximize operational availability & reduce cost and response time

- → Collects real time status information for all connected terminals, servers, connected hosts, etc.
- $\rightarrow$  Provides online consumables availability
- → Forecasts replenishment needs
- $\rightarrow$  Enables remote investigation of issues and troubleshooting
- Automatically sends alerts through text messages or emails when critical events occur
- $\rightarrow$  Distributes and applies software updates automatically, over the network
- $\rightarrow$  Provides availability statistics reporting for the entire kiosks network
- → Accessible from anywhere using any browser

Sense & Control is directly connected to TOTAL CARE Platform reflecting online the status of each sensor, switch or mechanism

## CUSTOMIZATION, INTEGRATION, TRAINING & SUPPORT SERVICES

As a future part of your infrastructure, we make sure our solution is be tailored to fit your needs and we ensure a seamless integration between all involved parties offering the required integration services.

<ul> <li>Business Application Customization</li> <li>Specs collection &amp; consulting</li> <li>Localization</li> <li>Fiscalization</li> <li>UI &amp; Branding</li> <li>Detailed flows</li> </ul>	<ul> <li>Integration with 3rd party systems</li> <li>Specs collection &amp; consulting</li> <li>Interface development</li> <li>ERP, DMS, Government Databases, Citizen registry or other services</li> </ul>	<ul> <li>Integration with locally certified card payment application</li> <li>Specs collection &amp; consulting</li> <li>Interface development local card payment application &amp; certified hardware</li> </ul>	Tailored business ADSS PAS application Remote monitoring & Services
Offering the tools and the right training you are enabled to act as a single point of service for your customers	<ul> <li>Remote management &amp; monitoring platform</li> <li>Requirements &amp; architecture</li> <li>Consulting</li> <li>Setup configuration</li> <li>Training</li> </ul>	<ul> <li>Partner training</li> <li>Kiosk installation</li> <li>Kiosk maintenance &amp; troubleshooting</li> <li>Kiosk operator procedures</li> <li>Business application</li> <li>Partner support procedures</li> </ul>	management platform
We got you covered from day one and throughout the lifecycle of your projects	<ul> <li><b>Pilot</b></li> <li>UAT</li> <li>Pilot support services</li> <li>Pilot evaluation &amp; correction activities</li> <li>Extended initial support</li> </ul>	<ul> <li>After sales services</li> <li>RMA</li> <li>Partner support</li> <li>S/W bug fixing</li> <li>SmartNET Platform new releases</li> <li>Change request management</li> </ul>	



#### We bring

- → Deep subject matter expertise
- → Battle-tested, business-ready solutions for multiple industries
- → Business solutions tailored to your needs
- → Integrator solutions with extensive consulting support
- → Flexibility to accommodate unique market requirements
- → Capability to accommodate small quantity orders at a cost effective pricing
- → Option to customize kiosks and software to unique project specs
- → Methodologies and best practices to the partnership



#### We offer

- → Partner Sales Enablement & Support (joint calls customer demos)
- → Technical Support know-how
- → Product Warranties
- → Second level support for Hardware and Software
- → Maintenance Parts





Microsoft Partner



# Thank you!

# Any questions? Contact us!

