

WHAT IS SELF SERVICE PAYMENT SOLUTION?



A new channel for your customers to use their cash or card in order to pay for a vast range of transactions. And more importantly, by themselves, in a secure, fast and convenient way!



WHERE CAN IT BE APPLIED?



Retail banking



Utility companies



State & local public sector



Retail shops & Telecommunication companies



Post offices





How can it be used?

Bill Payments

- ✓ Utility bills
- ✓ Telecommunication bills
- ✓ Insurance Fees
- ✓ Subscriptions
- ✓ Memberships✓ Cable TV
- ✓ Charities
- ✓ Contributions
- ✓ Donations

Retail Shops

- ✓ Purchase Goods/Services
- ✓ Gift cards

- ✓ Electronic coupons
- ✓ Loyalty scenarios

Retail Banking

- ✓ Credit Card balance settlement
- ✓ Prepaid Card recharge

- Loan installments payments
- ✓ Bank account small deposits

Governmental

- Taxes
- ✓ Road Taxes

- ✓ Social Security contributions
- ✓ Special fee
- ✓ Penalty Fines

Air Time Renewal

- ✓ Online renewal
- ✓ Offline renewal (predefined stock of codes)



WHO CAN BENEFIT?

Both customers & organizations! This new self service channel



Allows end-users to be served over a wide, geographically distributed, low cost network



Serves transactions any day & time (24x7)



Minimizes service time



Improves organization's productivity and image



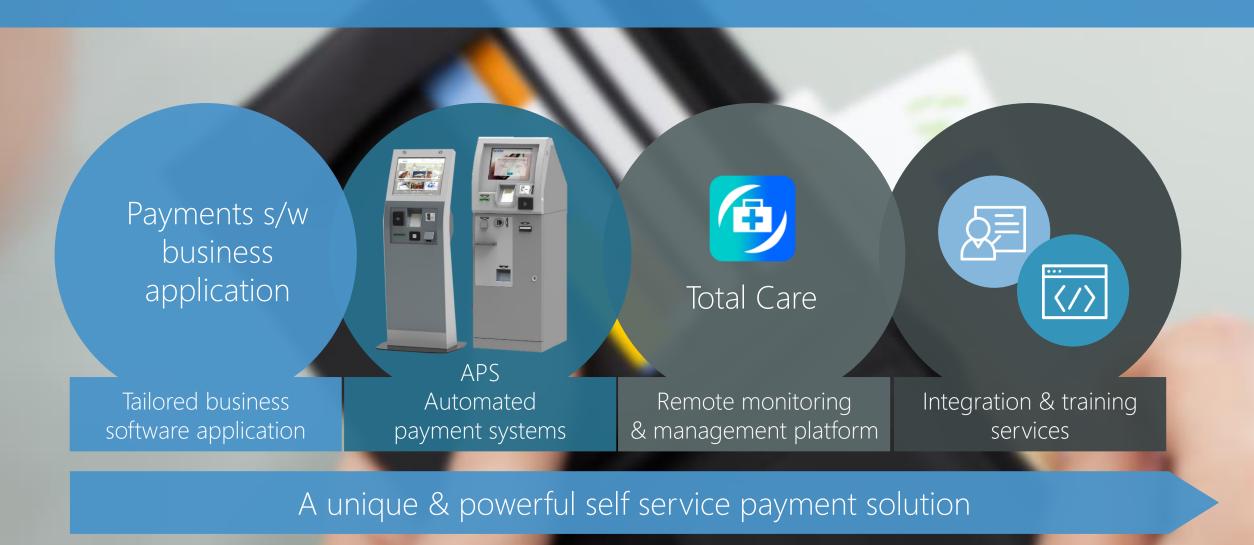
Kills waiting queues



Shifts the personnel productivity to other more demanding tasks



COMPONENTS OF THE SOLUTION









Payments application

A powerful Application, offering a bundle of payment transactions and ensuring seamless operation of a Payment Kiosk. It interacts with the end-user through a smart interface, it takes advantage of the various available identification and payment methods, while supporting all the necessary back office operations using Online, Offline and "Store & Forward" communication scenarios

APS

Innovative kiosk design, Built with state of the art peripherals, equipped with Unixfor's Sense & Control unit while conforming with high security & anti-vandalism standards, our kiosks are designed to attract users and offer a unique customer experience.

Total Care

The ultimate software platform for remote monitoring & management of your installed self-service kiosk.

Customization, integration and training services

We'll make sure to fine-tune, integrate and finalize the solution, based on your existing infrastructure (like your bank host or other 3rd party systems). We will also provide you with all the necessary training to support your network



Payments Tailored Business Application Functionality featurs for the self service customer

Easy to use, user-friendly, full-color, interactive UI environment, with optimum screen flows:



User or Transaction Identification

- → RFID/NFC
- → Personalized or ID cards
- → Barcode reading
- → ID Typing



Payment Handling

- → Infrastructure to accept any EMV compatible equipment
- → Cash In (Banknotes and/or coins)
- → Barcode Coupons
- → Can apply rules per transaction
- → Supports multiple transactions with a single payment



Cash Out

→ Returns Change in coins & banknotes



Receipt Printing

→ Issues a non-disputable receipt at the end of the transaction





Tailored Business Application Functionality features per user profile

Payment Kiosk Manager

- → Password protected, barcode or RFID card controlled authentication
- → Cash Balance Procedures
- →Number of Transactions per Transaction type
- → Balance of inserted / dispensed cash
- →List of suspect transactions
- → Cash Replenishment Procedures
- →Initial and Current status of Banknotes and coins per denomination
- →Empty and reset Coin Hoppers with a single command
- →Quick Reports (per date, per balance sheet)
- → System Tools & Diagnostics (e.g. Shutdown, Restart, System Health Self Check, Error Diagnostics & Easy Troubleshooting)

Repair & Maintenance Technician

- → Password protected, barcode or RFID card controlled authentication
- →Enhanced System Tools & Diagnostics (e.g. Embedded Device Testers)





- →17" or 19" TFT LCD Color touch monitor
- →SFF or industrial PC with preinstalled MS Win OS
- →Infrastructure to accept any recommended EMV equipment according to local financial institutes' requirements RFID Reader
- → Presence Sensor
- → Audio
- →Door Switch
- →2D Barcode Scanner
- → Receipt Printer
- →UPS
- →Sense & Control unit, to manage all sensors and supporting mechanisms (door switches, presence sensor)



Lightweight model for indoor installation, providing payments through credit/debit card





APS COMPACT SERIES INCLUDING*

- →15" or 17" LCD Color Touch Screen
- → Various choices on Banknote Acceptors (ECB6 compliant, with/without escrow etc)
- → Various choices on banknotes cashbox capacities
- →Coin Acceptor
- →Coin subsystem with recycling
- →Infrastructure to accept any recommended EMV equipment according to local financial institutes' requirements, or alternatively Hybrid Card Reader with numeric pad
- →Thermal receipt printer
- →NFC/RFID reader
- →UPS
- →Barcode scanner (1D/2D)
- →Log printer
- →Presence Sensor
- → Speakers
- →Door switches



Specific APS Compact models are certified to comply to ECB's article 6



TOTAL CARE

Remotely monitor, control and manage any size of kiosk network



Maximize operational availability & reduce cost and response time

- Collects real time status information for all connected terminals, servers, connected hosts, etc.
- Provides online consumables availability
- Forecasts replenishment needs
- Enables remote investigation of issues and troubleshooting
- Automatically sends alerts through text messages or emails when critical events occur
- Distributes and applies software updates automatically, over the network
- Provides availability statistics reporting for the entire kiosks network
- Accessible from anywhere using any browser

Sense & Control is directly connected to TOTAL CARE Platform reflecting online the status of each sensor, switch or mechanism

Customization, integration, Training & Support services

As a future part of your infrastructure, we make sure our solution is be tailored to fit your needs and we ensure a seamless integration between all involved parties offering the required integration services.

Business Application Customization

- Specs collection & consulting
- Localization
- Fiscalization
- UI & Branding
- Detailed flows

Integration with 3rd party systems

- Specs collection & consulting
- Interface development Bank host, organizations back office systems

Integration with locally certified card payment application

- Specs collection & consulting
- Interface development local card payment application & certified hardware

Offering the tools and the right training you are enabled to act as a single point of service for your customers

Remote management & monitoring platform

- Requirements & architecture
- Consulting
- Setup configuration
- Training

Partner training

- Kiosk installation
- Kiosk maintenance & troubleshooting
- Kiosk operator procedures
- Business application
- Partner support procedures

We got you covered from day one and throughout the lifecycle of your projects

Pilot

- UAT
- Pilot support services
- Pilot evaluation & correction activities
- Extended initial support

After sales services

- RMA
- Partner support
- S/W bug fixing
- SmartNET Platform new releases
- Change request management



COMPETITIVE ADVANTAGES



Our solutions for Self Service Payments...

- → Are "Battle tested", already installed at hundreds of locations
- →Include a full range of different kiosk models in order to meet any customer requirement or compliance regulation
- →Offer many field upgradable features
- →Offer extreme quality at very competitive prices
- → Can turn a multi-payment kiosk into a retail & marketing sales tool, by easily adding features like advertising, coupon redemption and satellite transactions (e.g. Mobile airtime renewal)

Brought to you from a company...

- →With deep expertise in Self Service Payments
- → Acting as "one stop shop", designing & manufacturing payment kiosks, developing application software and offering consulting services
- → Able to accommodate small quantity orders with cost effective pricing
- →Open to customize application software according to specific project requirements



















Thank you!

Any questions?

Contact us!

