INTRODUCING
OUR SOLUTIONS FOR

SELF-SERVICE REFUELING

unixfor
transforming customer experience

Whether unmanned or attended,
a Petrol Station must serve quickly and safely the motorists,
under any circumstances

Self-service at the Petrol Station

Utilizing a multi-service channel, capable to self-serve, accept any kind of payment and equipped with field tools to ease the personnel job, offers strong benefits such as:

24/7 service — Serves fueling any day & time (24x7)

Minimizes service time

Improves personnel's productivity and the petrol station's efficiency

Works under any operation scheme (unmanned/attended/both)

INDICATIVE LIST OF INSTALLATIONS

ADNOC · LUKOIL OIL COMPANY · KNPC · KUWAIT OIL TANKER COMPANY · Shell

AEGEAN · AVIN · bp · EKO · ΕΛΙΝ

ETEKA · Kaoil · revoil · Silk oil

45.000 REFUELINGS PER DAY

MORE THAN 1000 INSTALLED OPTS

>99% UPTIME

WE OFFER A UNIQUE & POWERFUL SELF SERVICE REFUELING SOLUTION

Fill app

Total Care

Tailored business application

Outdoor Payment Terminals

Remote monitoring & management platform

Services

A solution tailored to work with your type of forecourt controller

💡 SOLUTION HIGHLIGHTS

Tailored business application	Outdoor Payment Terminals	Remote monitoring & management platform	Services

→ **FillApp** - A powerful Business Software Application that ensures seamless operation between the customer, the Outdoor Payment Terminal and the forecourt. It interacts with the end-user through a smart interface and supports all the necessary back office operations (OPT Register Balance, Due Receipts, etc.) while it takes advantage of the various available payment methods, such as Cash, Credit & Debit Cards, Loyalty Cards, Fleet cards or Coupons.

→ **OPT** - Built with state of the art peripherals, as well as high security & anti-vandalism standards, our OPTs are designed to operate under extreme weather and environmental conditions, 24/7

→ **Total Care** - The ultimate software platform for remote monitoring & management of your installed self-service terminals.

→ **Customization & integration services** - We'll make sure to fine-tune, integrate and finalize the solution, based on your existing infrastructure

TAILORED BUSINESS APPLICATION

Optimum interactive service flows, automatically adapting to the forecourt environment (in line with available pumps/fuels/prices)

Servicing multiple customers simultaneously
(while refueling, the OPT is free to serve the next driver to select fuel & pay)

Payment in banknotes or with card (credit/debit/prepaid)

Receipt printing (due amount/transaction)

Vehicle Id logging ability

Display of multimedia marketing messages

Identifies customer(e.g. loyalty or private cards owners) through barcode scanning, card reading or RFID

Functionality for the driver

Tools for the field operator for safe & registered payments on behalf of the driver

Tools for the station's manager administrative tasks (cash balance, reports, kiosk health check)

Diagnostic tools for the technical team

Functionality for the station

Tailored software application

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INTEGRATIONS AND CUSTOMIZATIONS

Integration with the fuel station

Every station has its own forecourt software handling its equipment (such as tanks, pumps, nozzles, price poles). Fillapp connects the OPTs with the forecourt software, establishing a safe communication between them, using a TCP/IP protocol.
We have implemented integration with multiple forecourt software that control all major pump vendors, thus knowing the existing infrastructure, our protocol can be adapted to any new one.

ITL   DOMS   ORPAK   Wayne FUELING SYSTEMS

Unattended EMV payments

We have implemented unattended EMV payments, accepting VISA, MasterCard, Diners and AMEX cards, with multiple EMV certified sets, working smoothly 24/7. As each country must use local EMV certified equipment & payment application, our OPTs have the infrastructure to support the EMV set of your choice

ingenico   Verifone   worldline

Fleet/loyalty schemes

Through multiple options of identification, the OPT is able to connect and inherit the properties and required behavior of the loyalty or fleet scheme the user is under. Our application can be customized to enforce the restrictions or benefits of any scheme.

SmartNET Framework

Cash

Cashless

- Tailored software application
- **Outdoor Payment Terminals**
- Remote monitoring & management platform
- Services

Color Touch monitor

RFID reader

Receipt collection point

Infrastructure to accept EMV or other card equipment

Barcode scanner

Banknote Acceptor

Multi point security locking system

OPT STD*

- ➔ Touch monitor 10.4", 4:3, WT, anti-vandal
- ➔ Industrial PC with Windows OS
- ➔ Infrastructure for EMV payment integration
- ➔ Single note acceptor (1 escrow), locking cashbox, 1200 banknotes capacity, stacker -OPT STD Cash model
- ➔ 80mm ticket/receipt thermal printer, near-end sensor
- ➔ Line-interactive uninterruptible power supply, 650VA - OPT STD Cash model
- ➔ Speakers
- ➔ Screen sunshade
- ➔ Door lock
- ➔ Multi point security locking system EN 1300 Class A - OPT STD Cash model
- ➔ Sense & Control unit - Intelligent management for door switches, sound volume, temperature, lights
- ➔ EN 1143-1 GRADE I (CEN 1) –OPT STD Cash model
- ➔ IP44

Optionally

- ➔ RFID Contactless card reader
- ➔ 1D/2D Barcode scanning set
- ➔ Kiosk intruder alarm
- ➔ Anchoring base for OPT-STD
- ➔ IP55 upgrade kit

*depending on configuration

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Services

OPT DS is actually two kiosks under one cabin, servicing both sides of a fueling island

OPT DS

→ Touch monitor 15", 4:3, WT, anti-vandal
→ Industrial PC with Windows OS
→ Infrastructure for EMV payment integration
→ Single note acceptor (1 escrow), locking cashbox, 1200 banknotes capacity, stacker –OPT STD Cash model
→ 80mm ticket/receipt thermal printer, near-end sensor
→ Line-interactive uninterruptible power supply, 850VA - OPT STD Cash model
→ Speakers
→ Screen sunshade
→ Door lock
→ Multi point security locking system EN 1300 Class A - OPT STD Cash model
→ Sense & Control unit - Intelligent management for door switches, sound volume, temperature, lights
→ EN 1143-1 GRADE I (CEN 1) –OPT STD Cash model
→ IP44

Optionally

→ RFID Contactless card reader
→ 1D/2D Barcode scanning set
→ Electronic combination lock with time delay function
→ Kiosk intruder alarm
→ Web camera with microphone
→ Anchoring base for OPT-STD
→ IP55 upgrade kit

Total Care Platform

Remotely monitor, control and manage any size of kiosk network

Maximize operational availability & reduce cost and response time

➔ Collects real time status information for all connected OPTs, forecourt controller, tank outage, etc.

➔ Provides online cash-in status

➔ Enables remote investigation of issues and troubleshooting

➔ Automatically sends alerts by text messages or emails when critical events occur

➔ Distributes and applies software updates automatically, over the air

➔ Accessible from anywhere, using any browser

➔ Can be used as the sole global monitoring system for any device or application living in the Petrol Station

Sense & Control is directly connected to *TOTAL CARE Platform* reflecting online the status of each sensor, switch or mechanism

CUSTOMIZATION, INTEGRATION & OTHER SERVICES

As a future part of your infrastructure, our solution should be tailored to fit your needs.

To do so, we offer you all the required services
➜ to ensure a seamless integration between all involved parties
➜ for you to gain the strength and knowledge to act as a single point of service for your clients

Business Application Customization
- Specs collection & consulting
- Localization
- Fiscalization
- UI & Branding
- Detailed flows

Integration with 3rd party systems
- Specs collection & consulting
- Interface development with forecourt controller S/W, station's ERP, fleet card server, loyalty server

Integration with locally certified card payment application
- Specs collection & consulting
- Interface development with local card payment application & certified hardware

Remote management & monitoring platform
- Requirements & architecture
- Consulting
- Setup configuration
- Training

Partner training
- Kiosk installation
- Kiosk maintenance & troubleshooting
- Kiosk operator procedures
- Business application
- Partner support procedures

Pilot
- UAT
- Pilot support services
- Pilot evaluation & correction activities
- Extended initial support

After sales services
- RMA
- Partner support
- S/W bug fixing
- S/W libraries new releases
- Change request management

COMPETITIVE ADVANTAGES

Our solutions for Petrol Stations...

➜ Are "Battle tested", already installed in hundreds Petrol Stations

➜ Are compliant to: CE,EN1143-1, IP44, IP55 and work under harsh conditions

➜ Can interact with any forecourt controller with the right adjustments

➜ Include a full range of different OPT models, addressing any customer requirement or compliance regulation

➜ Offer many field upgradable features

➜ Offer extreme quality at very competitive prices

➜ Can turn OPTs into a retail & marketing sales tool, by easily adding features like advertising, coupon redeem and satellite transactions (e.g. Mobile airtime renewal)

Brought to you from a company...

➜ With deep expertise in Self Service Solutions for Petrol Stations

➜ Acting as "one stop shop", designing & manufacturing OPTs, developing the application software and offering consulting services

➜ Able to accommodate small quantity orders

➜ Open to customize application software according to specific project requirements

Thank you!

Any questions?

Contact us!